

4/It's A Guy Thing! Gardening gender gap? Not so much anymore!

14/Multi Faceted & Easy Does It

More multiliners and mixes to set sales sizzling

22/On Deck Big ideas for small-space gardeners







The Power of Local

Want to maintain customer loyalty? Draw new shoppers to your store? Of course you do! Small businesses coast to coast are launching or taking advantage of **"Buy Local"** campaigns. Some are state-level like "California Grown"...others are hyper-local. Interestingly, there are also national efforts promoting local, like the "3/50" campaign that encourages consumers to spend \$50 at three local businesses each month. Closer to home is America In Bloom, the fantastic community beautification campaign that gets the entire town involved.

These efforts go beyond "feel good" with plenty of tangible benefits. It's estimated that over 25% of independent businesses participated in a "Buy Local" campaign during the recent Great Recession. Retail experts feel that helped Indies weather the storm or even grow sales in tough economic times.

The tools are out there for you to bring this down to a tactical level. "Buy Local" goes way beyond just a window decal. Grower-retailers, be sure to proclaim that your plants are grown onsite. Long-term family businesses, you can shout about your longevity and post old community pics on your website and Facebook page. Does your state have a "locally produced" or "locally grown" campaign? Join it! Publicize your personal community involvement and that of your staff. Encourage area groups to meet at your store. Lastly, if your town does not have a campaign, NOW is the time for you to launch one!

Promote Main St.



Bill Calkins Business Manager – Independent Garden Centers 630 588-3249 bcalkins@ballhort.com twitter: @BillCalkins



Remind 'em that "Shopping Local" keeps their favorite stores open and contributes to the vitality of the local economy. A few tips for creating and promoting your town's local retail campaign, courtesy of The National Trust for Historic Preservation and its National Main Street Center:

- Use newspapers, blogs, interviews, etc. to publicize your local businesses and initiatives.
- Make it a snap for shoppers to find you: put directories (with map) in area tourism bureaus, chambers of commerce, rest stops, local businesses.
- Create an online business directory...bonus points for making it interactive!
- Design a logo for ads, banners and window decals to spread the word. Feature fellow businesses in your newsletter or online...ask them to reciprocate in theirs.
- Have your economic restructuring committee work with the municipality, area banks and other organizations to develop incentives and assistance that support independent businesses and help them thrive.

Thanks so much for another year of your interest in our products and your business.

Bring it Home

Home style moves outdoors to decorate the garden in color, texture and shape. *Flourish!* shares ideas for a trio of the hottest trends.

MELTWATER

CORAL GLOW

TOADSTOOL

Coastal Breeze

Gardens that evoke a summery seaside cottage *are a breeze* for your shoppers to create when the plants are awash with shades of cool blue... fresh white...sunny yellow...calming coral.

SANDED

ACID TWIST

TIP: Add sand, shells, even a few playful beach toys as in-the-store accents to your displays.

BabyWing® White Begonia with Rubrum Pennisetum, Emerald Queen Fern, Sweet Caroline Bronze Ipomoea and Farfugium japonicum Aureo-maculata



Colors inspired by 2015 North American Color Forecast, Color Marketing Group



Cool Wave® Blueberry Swirl Spreading Pansy



Sirocco Anemanthele

1

Bring it Home: Vintage Fresh

What's old is new again! Romantic and rustic hold a big place in the heart of your female shopper – she visits sites like Pinterest and Etsy again and again for inspiration.

GOSSAMER

POWDERED

TIP: Burnished metal, crackled ceramic, texture-rich burlap and worn wood are favorite touches.

Serenita® Pink and White Angelonia with Silver Falls Dichondra









PURLESQUE

LILAC ROSE

BERRYLICIOUS

Flourish



Bring it Home: Exotic Territory

International flair derives from the deep, saturated tones in this palette...this gardener is ready to jet off to exotic locations around the globe! Think ornate mosaics, luxurious velvets and a wealth of patterns.

TIP: Color-block your pottery and outdoor décor area, and use pictures and props to finish the display.

Cabaret[®] Yellow Calibrachoa, Cha-Ching Cherry Petunia, Presto™ Dark Fuchsia Geranium and Sultana Coleus







Dalaya Shiva Dahlia

BallSeed.

EAST PAR

3

Flourish



Gryphon Begonia

TTS A GUY THENGE

In 13 of 16 L & G categories, men now outspend women. (In Flower Gardening, it's a tie, and women do still spend more in Container Gardening and Water Gardening.) The gender gap is narrowing dramatically when it comes to participation, too!

(2014 National Gardening Survey)

A 30-year-old guy strolls through your front door...are you ready to reel him in? He and his buddies have become **a critical portion of your customer base** and you might not even have noticed. Maybe it's a weekend outing with his wife and kids...a quick stop for a succulent dish garden for his mom's birthday...but chances are he's in your store! Stats show he buys fruit trees and edibles, spends \$100 more than your average customer and **likes a "hardware store" experience.**

If your store is set up to appeal to your predominantly female customer base, it's time to find a couple of these guys and walk your garden center with them from front door to back wall. Look at every display and **choose at least one-third to tweak to be more youthful and masculine**. Ask these guys what would make a few key departments – edibles, perennials – more appealing. Finally, **take a field trip to Bass Pro Shop**, **Cabela's and local hardware stores** for a gold mine of ideas!



Mr. Mixology

Fresh-from-the-garden herbs and small fruit like strawberries make the best smoothies, tasty cocktails and natural energy drinks. Inspire him to plant with one vignette geared to an evening on the patio, another to health and fitness. A few more ingredient ideas: Sweet Leaf Stevia, Berries Galore Pink Strawberry, Gold Standard Cucumber, Superstar Melon.

TIP: Merchandise with decorative pots, potting soil and fertilizer, then watch that register rrrring!









Weird 'n Wild

The odder it is, the more appealing to guys! Encourage them to pot up specimen plants in cool, decorative containers.

TIP: Endcaps filled with succulents, cacti, Lava Rose Coleus and Magilla Perilla will stop him in his tracks!

Weight Lifter

Nothing sparks fun like a little competition! Plan a Summer "Ginormous Tomato" and Fall "Heftiest Pumpkin" weekend weigh-in contest. Market to guys via Facebook or with flyers at local sports bars, barbers or antique malls. The prize: a gift card to draw him back to the store. A couple more biggies: Dill's Atlantic Giant Pumpkin (400 to 500 pounds apiece!) and Pineapple Tomato (another 2-pounder)...at the other end of the spectrum, Jack-Be-Little Pumpkin weighs in at 1 pound soaking wet.

TIP: Encourage father-son teams, one pro + one rookie, neighborhood rivalry, etc.





Ball Seed

Marquee[™] Blonde Bombshell Coleus

We know flowers.

The best-known brand in gardening gives you a handpicked, high-energy lineup of 215 fresh and focused flowers, many Exclusively Burpee! Newcomers like coolest-color Popsicles violas and plant-them-anywhere Marquee[™] coleus plus many tried-and-true seed and vegetative varieties appeal to all types of gardeners.





VEGETATIVE VARIETIES

Alternanthera Red Threads Summer Snap (Angelonia) Archangel™ Bacopa

Abunda™ **Begonia** Sparks Will Fly

Bidens NEW Sunbeam Sun Drop

Calibrachoa Isabells*

Coleus Henna Honey Crisp Indian Summer Lava Rose NEW Marquee™* Redhead Vino

Wasabi **Cuphea** Firecracker

Euphorbia Breathless

Gaura Belleza **Geranium**

Fantasia[®] Impatiens Patchwork™ Double Impatiens

Fiesta™ New Guinea Impatiens

Celebrette

*A Burpee Home Gardens® Exclusive. Sweet Potato Vine (Ipomoea) Blackie Marguerite

Iresine Blazin' Rose

Lamium Jade Frost Lantana

Lucky™ **Lobelia** Hot Springs™

Lysimachia Goldilocks

Multi-Species NEW Burpee Combo

Spring Daisy (Osteospermum) White Lightning* Voltage™ Yellow

Petunia Black Magic Flash Mob Phantom Pinstripe Suncatcher™

Plectranthus Variegated

Portulaca NEW RioGrande™ Salvia

Mystic Spires Blue Verbena

Aztec® NEW EnduraScape™

SEED VARIETIES Alyssum

Clear Crystal® Summer Snap (Angelonia) Serena® Marquee™ Box Office Bronze Coleus

Begonia Dragon Wing[®] Gryphon Whopper Yang Yin

BURPEE

Coleus Chocolate Covered Cherry

Dianthus Bouquet™ Floral Lace

Dichondra Silver Falls

Impatiens Enlighten* Enlighten Flutter*

African Marigold Taishan®

French Marigold Durango®

Petunia Paparazzi®*

Rudbeckia Tiger Eye

Salvia Vista

Snapdragon Snapshot™

Verbena Quartz XP

Vinca Garden*

Viola Popsicles*

Zinnia Bridesmaid* Champagne Toast* White Wedding* UpTown*



Indigo Rose, Starburst F1 and Ruby F1

50% more tomatoes. 100% satisfaction.

Bumper Crop[™] Grafted Tomatoes give gardeners more of what they want in homegrown varieties: higher yields, better disease resistance and – of course – more flavor!

What's New!

You'll find the complete Burpee Home Gardens vegetable and herb listing at **burpeehomegardensbrand.com**

NEW HERBS FOR 2015

Basil Emerald Frills' Basil Pesto Perpetuo Basil Ruby Frills* Lemon Balm Mint Apple Mint Chocolate Mint Pineapple Variegated Oregano Hopley's Purple Oregano Hot & Spicy Oregano Variegated Rosemary Arp Rosemary Spice Island Sage Berggarten Sage Icterina Sage Tricolor Tarragon French Thyme English Thyme Hi-Ho Silver Thyme Lemon Thyme Orange Scented

NEW VEGETABLES FOR 2015

Pickling Cucumber Fresh Pickles* Eggplant Patio Baby Sweet Pepper Tangerine Dream* Tomato Heirloom Marriage™ Big Brandy F1 Tomato Heirloom Marriage Genuwine F1 Tomato Heirloom Marriage Jersey Boy F1* Tomato Heirloom Marriage Perfect Flame F1 Tomato Indigo Fireball F1 Tomato Indigo Kumquat F1 Tomato SuperSauce* Tomato Sweetheart of the Patio* Tomato Terenzo



BURPE

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BOLD COLLECTION NEW Indigo™ Fireball F1 NEW Indigo Kumquat F1 Indigo Rose Indigo Ruby F1 Indigo Starburst F1* Indigo Sun F1*

HEIRLOOM COLLECTION Black Krim Black Pear* Brandywine Pink Brandywine Red Cherokee Purple Red Pear*

San Marzano

BUMPER CROP Bigger harvests of homegrown favorites!

BIG COLLECTION

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MEGARDE

Big Rainbow Heirloom Big Zac Heirloom Delicious Heirloom* Ispolin Heirloom* Mortgage Lifter Heirloom Mrs. Maxwell's Big Italian Heirloom* **EARLY COLLECTION** 42 Days F1* Fireworks Heirloom* Fourth of July F1* Burpee Home Gardens is supported by engaging, inspiring communications... easily accessible consumer info...and the most complete selling package for growers and retailers. Find FREE merchandising tools and lots of great ideas at **BurpeeRetailIdeaCenter.com.**

BURPE

OMEGARD

Indigo Kumquat<u>F1</u>

In Good Taste!

A showcase of five awesome new veggie breakthroughs that hit the bull's-eye for specific shoppers and lifestyles.

For Families

Producing up to 40 bright red, lip-smackingly sweet cherry tomatoes on each truss, Rapunzel will impress moms, dads and kids alike. It's standout plants like these that grow life-long gardeners!



BOOST Gold Standard Cucumber A Burpee Home Gardens[®] Exclusive

For Health

These 6 to 8-in. (15 to 20-cm) slicing cukes can produce five times the amount of beta-carotene* of other garden cucumbers! Gold Standard capitalizes on its light green skin and salmon-toned flesh to deliver a BOOST of nutrition fresh from the garden.

*Based on cucumbers grown under our trial conditions, harvested when ready to eat and peeled. Actual harvest results may vary.

For Foodies

This super-trendy tomato has yellow globe fruit with purple "shoulders" around the crown – that's the healthy indigo anthocyanin pigmentation. And it's a top performer in taste tests, too, thanks to its pleasantly tart, slightly acidic flavor.



Flourish

Rapunzel

Cherry Tomato





Genuwine F1 Tomato

For Heirloom Lovers

This 10.5 to 11.5-oz. (300 to 350-g) slicer is a cross of two of our favorite heirlooms, Costoluto Genovese x Brandywine. The innovative natural cross helps indeterminate Genuwine produce ripe fruit 2 to 3 weeks earlier than Brandywine...that's a lot of Summer parties and backyard BBQs!

The HandPicked Collection

F1 SLICING CUCUMBER Patio Snacker

F1 EGGPLANT **NEW Patio Baby**

HOT PEPPER Caiun Belle Sweet Heat F1 La Bomba F1 Jalapeño

F1 SWEET MINI-BELL PEPPER Cute Stuff Gold Cute Stuff Red

SIMPLYSALAD® MULTI-SPECIES MULTI-SEED PELLETS Alfresco Mixture **City Garden Mixture NEW Endless Summer Mixture** Global Gourmet Mixture NEW Wonder Wok Mixture

BUTTERNUT SQUASH NEW Honeynut

F1 ZUCCHINI SQUASH Easy Pick Gold Easy Pick Green

CHERRY TOMATO Micro-Tom NEW Orange Zinger F1 Topsy Tom F1 Tumbler F1

COMPACT SLICER TOMATO Homeslice F1

HEIRLOOM MARRIAGE™ COLLECTION TOMATO NEW Big Brandy F1 NEW Genuwine F1 NEW Perfect Flame F1

BASIL Purple Ruffles Sweet Dani Lemon Basil

DILL Fernleaf

SIMPLYHERBS[™] SINGLE-SPECIES MULTI-SEED PELLETS Basil NEW 'Try Basil' Dill NEW Oregano NEW Curled Parsley Large-Leaf Italian Flat Leaf Parsley NEW Rosemary Sage Thyme

Find all the details at panamseed.com/HandPicked.

For Urban Farmers

HandPicked Vegetable Collection

This first-of-its-kind collection from PanAmerican Seed boasts a bounty of "fresh is best" vegetables and herbs. These novel, high-quality varieties are especially interesting if you supply fresh markets, urban farms and gardens. What sets HandPicked varieties apart are the fresh, home-grown flavor...exceptional fruit quality...earlier and longer harvests...loads of produce. Plus, many have compact habits to fit smaller growing spaces.



Cute Stuff Gold F1 Sweet Mini-Bell Pepper

The HEAT Is On!

Hot peppers are all the rage, especially with younger gardeners. Stock your benches with plenty of choices. Keep prices reasonable so shoppers can take home several types. The more info you provide about each, the better. And be sure to proclaim the unique benefits of each with fun signage.

TIP: Create a "How Hot is Hot?" heat scale of the peppers you sell, ranking from hottest taste (5 flames) to mildly hot (1 flame). Educate them that pepper pungency is about 10 times greater after drying, and that hot peppers grown under stress and/or high humidity will be hotter than those grown under moderate conditions.















BallSeed.



BAN + AID

Drought restrictions and watering bans are here to stay. Homeowners across North America are on the lookout for water-wise products for their gardens and their houses. Show them the remedy by clearly shining the spotlight on drought-tolerant products and "better options" in all of your marketing touchpoints. Be the "go-to" place for plants that will thrive through a local watering ban and products to keep them alive between waterings.











Bounce™ Violet Interspecific Impatiens Bounces back after wilt!



TIP: Post "Water-Wise Collections" on your Pinterest page. Create drought-tolerant vignettes and endcaps in each department.

Giving You 110% for 110 Years

What Ball Seed brings to your business is Stability. Since 1905, we've been by your side with everything you need to grow, sell and succeed – in your garden center, in your greenhouse, at industry events and even at our own headquarters in West Chicago, Illinois. Your success truly is the passion of every Ball Seed team member and that's a claim we don't make lightly. *Thanks for your support of our products and programs, and for your business.*



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WEBTRACK°

Use **Ball WebTrack**[®] to order online 24/7 at **ballseed.com**



Your small business partner

800 686-7380 Fax: 888 686-7300 ColorLinkOrders@ballhort.com



World-Class Genetics

V

We breed and source innovative varieties like new Coastal Callas to drive up your sales, delight your shoppers and generate demand.



Round-the-Clock Support

Best-in-the-business Ball Seed and Ball ColorLink experts will help to keep your business blooming.

The Freshest Products

Start with the best seed and plugs, cuttings and liners... your crops will show it! Check out our "What To Order When" guide on the inside back cover.



Delivery Solutions

We treat every order as top priority so you run efficiently and effectively.



WITH YOU EVERY STEP OF THE WAY



"Asked-for" Branded Programs

Popular Wave[®] and Burpee Home Gardens[®] programs combine superior genetics with innovative merchandising.

Ball WebTrack®

Discover faster and easier ways to run your business 24/7...for free! ballseed.com/webtrack





The Gardens at Ball

Visit, learn and explore our 10-acre display gardens – it's YOUR proving ground!

◀

MULTI FACETED

Multiliner combos have exploded in the past five years...in both choices and in sales! You can count on today's mixes to excel from production to retail to garden. These combos are assembled from tested recipes or "kits" of either unrooted cuttings, or rooted cuttings brought in as preassembled, ready-to-plant liners. **Proven A+ performance:** Breeders and rooting stations trial these combos to discover what works best. Growers help ID successful mixes and definitely speak up about what doesn't make sense in production. Retail sales data and reorders track what's moving.

Fresh twists: Multiliners bring new energy to your standard basket or patio pot lineup – and add big appeal for your core shoppers. (Don't think of these as replacements for your premium combos and high-end planters – they don't include many "thriller" components yet.)

> **Guesswork is gone:** Bringing in tested combos avoids any confusion or added labor needed to create your own basket or patio pot mixes. The result is well-balanced blends that perform very well on your shoppers' decks and patios.

Bejeweled





BEYOND THE BENCH

Ball FloraPlant's MixMasters deliver outstanding home garden performance, thanks to the rigorous trialing and selection process. Two regional trials narrowed the selection to the top 25, which were then carefully monitored by growers across the U.S. The end result: 12 new and improved MixMasters for 2015! Pictured are six of our MixMasters.



Recipes galore: From the ever-popular mixes of three calibrachoa colors to more unique blends of multiple species, there are dozens of recipes to consider.







BallSeed.



easy does it

In every *Flourish!* issue, you meet fresh mixed combo designs to copy, tweak and improve to create your own designer pots. Readers tell us these pages are some of their favorites and they return again and again for inspiration. Here are some 2014 California Spring Trials standouts – a big round of applause to the talented Ball team for their creations!

TIP: The sky's the limit for putting it all together. Mix up annuals, perennials, grasses, tropicals and succulents. A little creativity opens the door wide for you to stand out with unique and inspiring combos. Get lots of ideas and tips at **ballseed.com/containersolutions**.

Cannova™ Bronze Leaf Scarlet Canna, MiniFamous® Compact Deep Yellow Calibrachoa, Lucky™ Sunrise Rose Lantana & Mystic Spires Blue Salvia



Berry Velour Spreading Petunia & Phoenix Green Carex The 1st seed calibrachoas make awesome additions to every sun-loving combol











"I use Nature's Source in my gardens...plant food that really works!"

Dr. Allan Armitage Professor Emeritus, Horticulture

Nature's Source Plant Food 10-4-3 Retail Formulation is perfect for the time-challenged gardener looking for a more sustainable plant food.

- One formulation grows great plants...indoors and out.
- Contains oilseed extract, a renewable source of plant nutrition.
- Convenient to mix and use.
- Available in 4 garden jugs: 16 oz. (473 mL), 32 oz. (946 mL),
- 32 oz. (946 mL) with easy hose-end sprayer, 64 oz. (1.9 mL).

Learn more about Nature's Source, find a distributor and get the FREE RETAIL DISPLAY offer at 888 839-8722 or NaturesSourcePlantFood.com.



Trade Secrets

Your pro landscaper clients demand a lot – and you can deliver the biggest bang for their buck when you stock up on these long-lived varieties that fill in fast, look better and last longer.



Titan™ Lilac Vinca



The bedrock of Spring perennial color, this nemorosa loves the heat and keeps its color longer.



EnduraScape™ White Blush Verbena Won't cycle out of flower in 100°F-plus heat...takes cold, too. Perfect for hot and dry landscape beds in full sun.



Monster plant covers 3 sq. ft. and survives through blazing heat. Workhorse in shade, too.



They'll get easy spreading color every time! Flip the page now for more Wave winning ways.



Made for Shade



Harmony Rose Begonia



Lots of brilliant color all season with high resistance to Impatiens Downy Mildew.



Heat-loving villosa covers shade beds with incredible colors and leafy lushness.



Replace your I. walleriana: Downy Mildew resistant, thrive in sun and shade, bounce back after wilt!



Home building is back and the landscape trade is in full swing! Jeff Gibson, Ball's Landscape Business Manager, shares Top Tips for you to partner with landscapers to create a win-win plan.

Set up a dedicated drive-through sales yard/area just for the pros. Open early, dedicate one team member to the area and you'll wrap it up by 8 a.m. Be sure to offer coffee!
Block larger quantities of the big sellers and make it easy to take the whole lot. Restock ASAP.
Display gallon pots of NEW varieties at the front of the landscaper area. Include signs explaining how each will excel in your area.
Tell them in Spring that you'll have great later-season availability. Then when it's past prime planting season, offer larger, 4 to 5-in. annual and perennial basics for value-added enhancement sales.

• Go Green and lighten their load! Put out bins to **take back flats, packs, pots**. Offer a "spiff" for tidy returns, along the lines of \$5 off next purchase or buy 2, get 1 free.

BALLLANDSCAPE.COM:

It's where to go for TONS of great information!

BallSeed.

Divine[™] New

Guinea Impatiens

Fresh Twists

The most recognized plant brand grows bigger and better every year! This latest trio of creative new innovations lets you leverage the power of the Wave® name...excites your customers...and helps you sell more plants!

Made with Wave[®]

Rev up your "everyday combos" by including Wave and Cool Wave varieties, which grow compatibly with many sun-loving plants to make premium Made With Wave combos. They're easier to grow, even easier to sell!

Gardeners love Wave! We get hundreds of notes like this every year...

Very Durable Wave

"...so pleased to see how durable the flowers were this last 'dry' season. They kept blooming when others had given up!"

Mary from Oklahoma





Shock Wave® Red and **Coral Crush Petunias with** Emerald Falls Dichondra and Pony Tails Stipa



Easy Wave® White Petunia with Geranium, Lobelia and Euphorbia



wave

Easy Wave® Blue Petunia with Bidens



Cool Wave® White Pansy with Blue Dart Juncus and Snapshot™ Mix Snapdragon



Cool Wave® White Pansy with Wind Dancer Eragrostis, Poetry™ Blue and Lavender Pink Nemesias

Cool Wave[®] Pansies

Hot off the press! New Cool Wave Sunshine 'N Wine was named by a Southern Living reader and will get a lot of promotion this year and next. It joins the fantastic lineup of eight Cool Wave colors and three mixes that offer fresh solutions for Spring and Fall gardens. Remember, Cool Wave is definitely not your mother's pansy – these trailing varieties have redefined the entire class!

Pleasantly Surprised

"I was a bit skeptical of the extra cost and claims of the beauty and ease of care, but these are great. They are everything that I heard and more. I will keep getting them as they are easy to care for and look beautiful." Brian from Cheektowaga, New York



Free Spring and Fall POP (bench cards and posters) when you order through Ball. Just pay freight. Call 800 879-BALL or order through WebTrack!

Petunias in Idaho

"Who would have thought that petunias would be flowering in Idaho in November! My Wave petunias are cascading over my front porch rail and blooming like crazy! They are beautiful!"

Paige from Caldwell, Idaho

Easy Wave[®] Velour Petunias

One of the standouts from all of the 2014 California Spring Trials was the introduction of three amazingly rich, velvety-textured Easy Wave Velours that grab attention at retail. (*These photos don't do the Velours justice – you've got to grow them to see just how stunning they are!*)



On Deck

Anyone with a container, some soil, sunlight and a plant can be a gardener...if you show them the way!

In the ground, pots, baskets, window boxes, rightside up, upside down, and of course, planted in old car tires (*do people still do that??*)... planting options are endless, even in the tiniest areas. A **small-space garden program** or department will appeal to both younger shoppers who have yet to buy a house and your core Baby Boomer customer downsizing to a condo or townhouse.

Customers of every experience will turn to you for **the right plants and support products** to create a successful small garden:

• Group your best small-space plants in **one central location**.

• Display them with the pots, soil, trellises, water-holding polymers, pest control products and decorative accents needed for a super-productive garden space.

• Provide tons of in-store and online info to demystify pruning, pinching, tying back, watering, applying pesticides and anything else your patio gardeners need to know.

Count on it: A great gardening experience will bring them back, again and again!

A few more "small but mighty" choices: Jack-Be-Little Pumpkin, Kong Jr.™ Coleus, Little Lucky™ Lantana, Mini Revolution™ Gerbera, Patio Snacker Cucumber and Sun Spun Petunia.









Top to bottom: SimplySalad® City Garden Mix, Global Gourmet Mix & Alfresco Mix



Going Up!

6

Include vining plants like Thunbergia and Mandevilla in your "small-space" displays. Showing off lots of vivid blooms, they're not only fun to look at...they're also super-efficient in tight areas thanks to their vertical growth.



Summer Romance™ Double Pink Mandevilla



Flourish 23





Tips and trade secrets for milking the most from your garden center business.

by Ellen C. Wells, Editor-at-Large for *Green Profit* Magazine

1. Cash in on your cash wrap.

Customers usually walk in with an idea of what plants they're going to buy. Most times, though, they rarely plan to purchase that extra pair of gloves, replace that broken trowel or pick up a gift plant for Aunt Martha. The cash wrap is the perfect place to not only **remind them of the extras they need**, but also to tack on a few extra dollars with each register ring.

2. Ask for the additional.

While cash wrap impulse items are a great idea, recent studies reveal that cash wrap sales are down. Blame it on the ever-present smartphone in hand. Make sure register clerks ask each customer if they need an extra trowel for those bedding plants or lime for those hydrangeas. In fact, any staff interacting with customers should **suggest an appropriate add-on**.

3. Work the vendors.

You do vendors a big favor by selling their stuff. Ask them to do you a favor by educating staff and customers on the products. **Request a rep** to come in for an early Spring staff meeting. Or invite the company to **do a "show and tell"** during your next open house or special event. They'll do it!

4. Move it.

One of the simplest solutions to a common staffing problem I've seen in my years of visiting garden centers is to **put casters on bench legs**. Moving benches around your retail shop goes a long way in changing the look of your store during a busy sales weekend. Truth is, empty or sparse benches make you look sad and unattractive. Movable benches can be wheeled away or into another position by a single staff member. They save labor and help make your place look way better.

5. Signage, your silent salesperson.

I can't emphasize it enough: Signage sells plants when a real, live person isn't around. And if it doesn't sell the plant, signage at least gets the conversation started. Plant signage, for example, should **give clear, concise information on color, timing, size, etc.** It can also help suggest or sell add-ons such as fertilizers, soils and trellises.

6. Get out.

Your garden center needs you. It also needs you to get out and explore what else is going on in the world of horticulture. Join an **organized garden center tour** or go on your own. Visit both your regional and national **trade shows**. Consumeroriented flower shows are a great way to gauge if what you're growing and selling are what get customers excited. Also, just get out and about in your own town to **see what your competition is up to**.

7. Read about it.

You can't get to every show and tour. That's when you turn to the folks at the industry's trade publications. We go everywhere when you can't – and even get to peak behind the curtains on occasion. **Sign up for everything the trade pubs offer:** enewsletters, monthly magazines, YouTube channels and all those social media outlets. You'll learn a ton. (My favorites? Well, that would be my *buZZ*! newsletter, *Green Profit* magazine and all those awesome Ball Publishing publications.)

8. Expand your thinking.

There's so much outside the industry that is good and relevant to the garden retail business. Find it! Learn from it! **Subscribe to all the SmartBriefs** covering small business, retail and social media for all sorts of industries. It might not say "garden center" anywhere in it, but there's always something you can glean for your own business. My best advice is to always be thinking, "That's pretty cool. How can I apply it to better my business?"

Did you enjoy this article? Subscribe to Ellen's weekly e-newsletter *buZZ* for more great ideas: www.ballpublishing.com







Ball Horticultural Company offers an extensive lineup of vegetative (cutting) and seed products from our own breeding teams and from outside sources. Pre-order Ball varieties early from your preferred growers for best availability.

FLOURISH! FRONT COVER

Cannova Canna (Ball Ingenuity) Blue Eyed Beauty Osteospermum (Ball FloraPlant) Blue Marvel Salvia (Darwin Perennials)

1/BRING IT HOME: COASTAL BREEZE

BabyWing Begonia (PanAmerican Seed) Can-Can Calibrachoa (Ball FloraPlant) Cool Wave Pansy (PanAmerican Seed) Emerald Queen Fern (Ball Seed) Farfugium japonicum Aureo-maculata (Ball Seed) Pretty Grand Petunia (Ball Ingenuity) Rubrum Pennisetum (Ball Seed) Sirocco Anemanthele (PanAmerican Seed) Sweet Caroline Bronze Ipomoea (Ball Seed)

2/BRING IT HOME: VINTAGE FRESH

Bright Luxurious Lavender (Darwin Perennials) L.A. Dreamin' Hydrangea (Ball Ornamentals) Popsicles Viola (Burpee Home Gardens) Serenita Angelonia (PanAmerican Seed) Silver Falls Dichondra (PanAmerican Seed) Veranda Rose (Ball Ingenuity)

3/BRING IT HOME: EXOTIC TERRITORY

Cabaret Calibrachoa (Ball FloraPlant) Cha-Ching Cherry Petunia (Ball FloraPlant) Marquee Coleus (Burpee Home Gardens) Presto Zonal Geranium (Ball FloraPlant) Sorbet Viola (PanAmerican Seed) Sultana Coleus (Ball FloraPlant) Dalaya Dahlia (Ball FloraPlant)

4-5/IT'S A GUY THING

Big Max Pumpkin (Ball Seed) Big Rainbow Tomato (Ball Seed) Coleosaurus Coleus (Ball FloraPlant) Cupido Strawberry (Ball Seed) Gryphon Begonia (PanAmerican Seed) Jurassic Rex Begonia (Ball Ingenuity) Patio Snacker Cucumber (PanAmerican Seed) Pineapple Variegated Mint (Burpee Home Gardens)

6-7/ BURPEE HOME GARDENS

The Burpee Home Gardens program offers an outstanding array of flowers, vegetables and herbs. Ask your grower, Ball Seed sales rep or Ball ColorLink customer service rep for a complete variety listing or visit BurpeeHomeGardensBrand.com.

8-9/IN GOOD TASTE!

BOOST Gold Standard Cucumber (Burpee Home Gardens) Cute Stuff Gold Pepper (PanAmerican Seed) Heirloom Marriage Tomato (PanAmerican Seed) Indigo Tomato (Burpee Home Gardens/Ball Seed) Rapunzel Tomato (Ball Seed)

VEGETATIVE PRODUCTS:

Ball Flora Plant.

SEED PRODUCTS:

ed) 20-21/FRESH TWISTS

PanAmerican Seed. **Kieft** Seed. Ballingenuity.

Wave Petunias, Cool Wave Pansies and the Made with Wave combo ideas are part of the PanAmerican Seed program.

22-23/ON DECK

10/THE HEAT IS ON!

Ball Seed.

11/BAN+AID

All six of the hot peppers featured are available through

Bounce Interspecific Impatiens (Selecta)

EnduraScape Verbena (Ball FloraPlant)

12-13/GIVING YOU 110% FOR 110 YEARS

Blue Arrows Juncus (PanAmerican Seed)

Dvnamo Zonal Geranium (Ball FloraPlant)

Kabloom Calibrachoa (PanAmerican Seed)

Mystic Spires Blue Salvia (Ball FloraPlant)

Phoenix Green Carex (PanAmerican Seed)

Big Bounce Interspecific Impatiens (Selecta)

Divine New Guinea Impatiens (PanAmerican Seed)

Easy Wave Spreading Petunia (PanAmerican Seed)

Serena Angelonia (PanAmerican Seed)

Taishan Marigold (PanAmerican Seed)

Vanilla Marigold (PanAmerican Seed)

Carnival Heuchera (Darwin Perennials)

EnduraScape Verbena (Ball FloraPlant)

Lyrical Salvia (Darwin Perennials)

Harmony Begonia (Ball Ingenuity)

Whopper Begonia (Ball Ingenuity)

Titan Vinca (PanAmerican Seed)

Lime Delight Coleus (PanAmerican Seed)

18-19/TRADE SECRETS

Breathless Euphorbia (Ball FloraPlant)

Can-Can Calibrachoa (Ball FloraPlant)

Fantasia Geranium (Ball FloraPlant)

Glitz Euphorbia (PanAmerican Seed)

Honey Crisp Coleus (Ball FloraPlant)

Lucky Lantana (PanAmerican Seed)

MiniFamous Calibrachoa (Selecta)

Cannova Canna (Ball Ingenuity)

Wave Spreading Petunia (PanAmerican Seed)

All six of the MixMasters combos featured are part of the

Easy Wave Velour Spreading Petunia (PanAmerican Seed)

Purple Flash Ornamental Pepper (PanAmerican Seed)

Lucky Lantana (Ball FloraPlant)

PowWow Echinacea (Kieft Seed) Serenita Angelonia (PanAmerican Seed)

Coastal Callas (Ball Ingenuity)

14-15/MULTI FACETED

Ball FloraPlant program.

16-17/EASY DOES IT

Conga Calibrachoa (Ball FloraPlant) Focus Ivy Geranium (Ball FloraPlant) Patio Baby Eggplant (PanAmerican Seed) SimplySalad (PanAmerican Seed) Sweetheart of the Patio Tomato (Burpee Home Gardens)) Topsy Tom Tomato (PanAmerican Seed) Veranda Rose (Ball Ingenuity)

23/GOING UP!

BallIngenuity. 😌 sclecta

Sunny Thunbergia (Ball FloraPlant) Summer Romance Mandevilla (Ball Ingenuity)

What To Order When

Order your Ball varieties early and by name for the best availability.

Growers: Contact your Ball Seed sales rep or Ball ColorLink rep. Retailers: Call your preferred supplier.

JANUARY

JARY

Order: **Poinsettias** Form: Unrooted cuttings, Liners Plant/Sow: July – September Finish/Sell: Christmas

FEBRUARY

Order: **Perennials** Form: Liners, Plugs Plant/Sow: July – September Finish/Sell: Spring

MARCH

Order: Fall Pansies Form: Plugs Plant/Sow: August – September Finish/Sell: Fall

Order: **Perennials** Form: Seed Plant/Sow: July – August Finish/Sell: Spring – Fall

APRIL/MAY

Order: **Perennials** Form: Bareroot Plant/Sow: September – November Finish/Sell: Spring

JULY/AUGUST

Order: **Fall Bulbs** Form: Bulbs Plant/Sow: September Finish/Sell: September – October (packaged/bulk)

Order: Spring Annuals Form: Unrooted cuttings, Liners

Plant/Sow: February – March Finish/Sell: Spring

Order: **Perennials** (first-year-flowering) Form: Seed Plant/Sow: December – February Finish/Sell: Spring – Summer

SOURCE

AUGUST/SEPTEMBER

Order: **Spring Annuals &** Vegetables Form: Seed, Plugs Plant/Sow: December – April Finish/Sell: Spring

Order: **Perennials** Form: Bareroot Plant/Sow: February – April Finish/Sell: Spring

Order: **Perennials** Form: Liners, Plugs Plant/Sow: July – September Finish/Sell: Spring

OCTOBER/NOVEMBER

Order: Garden Mums Form: Unrooted & rooted cuttings Plant/Sow: May – July Finish/Sell: Fall

Order: **Spring Bulbs** Form: Bulbs Plant/Sow: March – May Finish/Sell: April – June (packaged/bulk)

Order: **Tropicals** Form: Liners Plant/Sow: January – March Finish/Sell: Spring

Order: **Tropicals** Form: 4 in. (10 cm) Plant/Sow: March – May Finish/Sell: Spring

DECEMBER

It's the perfect time to review your orders for Spring crops and make additions/changes.

DarwinPerennials. BallOrnamentals.







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